



### **Introducing your UkashOut card**

Please find enclosed your UkashOut MasterCard® PrePaid Card, the new way to withdraw funds from your online account at your favourite web-site.

### **Using your UkashOut card**

Once you've loaded your UkashOut card you can use it worldwide to purchase online, over the telephone or at retailers displaying the MasterCard® acceptance mark. You can also withdraw cash from ATMs that display the MasterCard acceptance mark.

### **For your security**

Your UkashOut MasterCard® PrePaid Card is a Chip & PIN card. This means that when purchasing in a store you will be asked to enter your PIN, rather than use your signature. This gives you extra security and peace of mind as only you should have access to your PIN.

### **Next Steps**

To start using your UkashOut MasterCard® PrePaid Card, please sign the authorised signature strip on the reverse of the card using a ballpoint pen.

Then, to get your PIN and activate your card call **0844 855 2434\*** (+44 20 7022 8972 from outside of the UK) and follow the instructions. You will be asked to enter your unique 6-digit Access Code which is your date of birth in the format DDMMYY, followed by #. For example, if your date of birth is 16<sup>th</sup> March 1972 enter **160372#**.

Please note that you must activate your card before using it for the first time.

You can also manage your UkashOut card, view your transactions, change your personal details and see Terms & Conditions at the UkashOut Cardholder Website: <https://www.metavantecards.com/ukashout>

**Lost or Stolen?** If your card is lost, stolen or you think someone else knows your PIN, please call us immediately: 0844 561 7150\* (+44 844 561 7150 from outside the UK).

**Forgotten your PIN?** To apply for a new PIN please call 0844 561 7150\* (+44 844 561 7150 from outside the UK).

The UkashOut MasterCard® PrePaid Card is issued by Newcastle Building Society, pursuant to a license from MasterCard International. Newcastle Building Society is authorised and regulated by the Financial Services Authority as an issuer of electronic money (registration number 156058).

\*Calls cost 5p per minute from UK landlines, calls from mobiles or outside of the UK may cost more.